

THE BOEING COMPANY CUSTOMER SERVICES TRAINING CENTER

TUKWILA, WASHINGTON

PROJECT DESCRIPTION:

Boeing's Customer Services Training Center is one of the largest and most modern in the aviation industry. Located on a 200-plus acre site, this 600,000 square foot facility is designed to meet its customer's demands for training on both new and existing aircraft.

This project was a design-build project as defined by The Boeing Company, wherein representatives from Program Facilities, its architect, equipment suppliers, and ACSI's personnel work cooperatively towards Boeing's specific objectives.

ACSI's RESPONSIBILITIES:

Working with Boeing and Boeing's equipment vendors, ACSI designed and managed the installation of computerized presentation systems for use in 43 classrooms, 4 executive conference rooms, and a 200-seat conference center. All of these spaces utilize multiple tilting screens for display of both high resolution computer graphics and overhead projection images.

These rooms are used by Boeing for customer training of both maintenance staff and flight crews for the entire line of Boeing aircraft. Special 18 person and 30 person classrooms were designed which employ workstations. Each station contains workspace, a computer, and two monitors and custom workstation furniture. These classrooms also include a control and monitoring system for the instructor, which is built into a custom lectern.

